TRANSPORTATION TIPS

*For the comfort of everyone, smoking, eating, and drinking are **<u>not</u>** allowed.

*In some cases, the bus must make several stops, so plan a slightly longer travel time.

*Please try to plan your social, shopping and doctor trips during non-peak hours; after 9:00 a.m. and before 2:00 p.m.

*For safety, please remain seated until the bus comes to a complete stop.

*Please have the exact fare – we do not make change.

*We <u>do not</u> pull into driveways; we are a curb-to-curb service.

*Please be ready to board when the bus arrives so others won't have to wait. Buses will wait up to three (3) minutes, and then leave.

*If you decide not to ride, please call the office at least one (1) hour <u>before</u> your scheduled pickup, or you can be charged for a "no show".

*Closing of Cass County Public Transportation due to weather will be broadcast on local TV stations 16, 22 and 28.

*Remember, all trips must be reserved at least 24 hours in advance (before 1:30 p.m. for next day service).

RULES FOR RIDING THE BUS and DENIAL OF SERVICE

*Passengers shall not interfere with the safe operation of the vehicle.

*Passengers will respect the driver's instructions.

*Passengers shall not behave in a way that threatens the health or safety of others or that is distracting to the driver.

*Loud talking, singing, and playing of music (other than privately with earbuds or headphones) are not allowed.

*Possessing, consuming, or being under the influence of illegal or controlled substances is prohibited while riding any CCPT vehicle. Consuming or being under the influence of alcohol is also prohibited.

*No inappropriate display of affection or sexual activity is allowed.

*Hazardous items are not permitted in any CCPT vehicle.

*If a passenger violates any of these rules or otherwise disrupts the vehicle's operation, CCPT services to that person may be suspended. The individual will be provided a written notice which states the reason(s) for the suspension and provides contact information as well as guidelines for requesting an appeal.

CASS COUNTY PUBLIC TRANSPORTATION

(CCPT) is an Origin to Destination, curbto-curb, 24-hour advance reservation, shared ride transportation system for Cass County residents, offering special reduced fares for seniors and persons with disabilities.



A service of: CASS COUNTY TRANSPORTATION AUTHORITY 400 EAST STATE STREET CASSOPOLIS, MI 49031 (269)-445-2455 or 1-800-323-2508

SERVICE AREA WHERE DO THE BUSES GO?

The Cass County Public Transportation service area covers all of Cass County with 24-hour advance reservation service (call before 1:30 p.m. for next day service). Individuals or groups may use the bus for shopping trips, visiting friends or relatives, medical or dental appointments, meetings, college or many other activities requiring transportation.

Cass County Public Transportation coordinates its service with the Dowagiac Dial-A-Ride system that operates in the City of Dowagiac. Service is also coordinated with transportation systems in neighboring counties.

WHO CAN USE THE BUS SYSTEM?

All residents of Cass County and visitors are eligible to use the bus service. This includes individuals of any age. Persons 60 and over, or persons who have disabilities are eligible to use the service for one-half the regular fare.

FARES WHAT DOES IT COST TO RIDE?

Fares are as follows:

- Rides within 5 miles from base \$3.50
- Rides beyond 5 miles from base \$5.50

- Persons 60 and older or with a disability 50% discount all day.
- Children 5-12 years of age accompanied by a parent – 50% discount all day.
- Children 5-12 years of age without a parent or adult chaperone – full fare.
- Children under the age of 5 must be accompanied by an adult.
- Children under the age of one ride free.

REDUCED FARE CARD

The reduced fare program is a federally funded program that allows seniors and people with disabilities to ride the bus for 50% of the full fare. A simple application asking for basic identification information. senior certification or disability certification is required to receive a reduced fare card. The reduced fare card is honored by all Transportation systems in Cass, Berrien, and Van Buren counties. Call Cass County Public Transportation (269-445-2455) to get an application.

HOURS WHEN DO THE BUSES RUN?

Cass County Public Transportation service is available from 7:00 a.m. to 5:00 p.m., Monday through Friday. Office Hours are 7:00 a.m. to 4:00 p.m.

WHAT NUMBER DO I CALL?

To make a reservation, call:

(269) 445-2455 or 1-800-323-2508

WHAT ARE THE BUSES LIKE?

Cass County Public Transportation operates medium-duty buses, "cutaway" buses and full-size vans, with capacities ranging from 8 to 24 passengers. All vehicles are equipped with lifts for people with disabilities. All drivers are trained and have experience in working with disabled individuals.

The Cass County Transportation Authority ensures that the level and quality of transportation service is provided without regard to race, color, or national origin in accordance with Title VI and the Civil Rights Act of 1964. For more information regarding our Title VI obligations or to file a complaint please contact us at the address given below.

Cass County Transportation Authority Attn: Gerry Bundle 400 E. State St, Cassopolis, MI 49031 269-445-2455, Option 2 <u>director@ccta-mi.org</u>